



Title	Clean-up utility for WEBES
Products Name	WEBES/WCCProxy
Product Version	5.0
Platforms	<ul style="list-style-type: none">• Windows_Pentium• Windows_Itanium• HPUX_PARISC• HPUX_Itanium• Linux_Pentium• OpenVMS_Alpha• OpenVMS_Itanium



Table of Contents

1.1	Introduction	3
1.2	Options available for the Clean-up utility	4
1.3	Execution of the Clean-up utility	4
1.4	Execution procedures for all UNIX platforms	6
1.5	Behavior of the Clean-up utility when a higher version of WEBES is installed	6
1.6	Behavior of the Clean-up utility for all platforms	7
1.7	Behavior of the Clean-up utility with the 'silent' option	8
1.8	Behavior of the Clean-up utility when ISEE is installed	9
1.9	Behavior of the Clean-up utility with the 'silent' option when ISEE is installed	9



1.1 Introduction

The Clean-up utility for WEBES allows you to remove all the files, directories and system entries created by the WEBES and WCCProxy products, in the event of an unsuccessful or incomplete installation or uninstallation. The ISEE and WEBES products both include the WCCProxy product on these platforms, in their recent versions.

The Clean-up utility can be used in the following instances:

1. When the WEBES installation is aborted due to some reason such as system crash or incomplete installation.
2. When the WEBES installation is corrupted or the uninstallation is not successful.
3. When the ISEE installation is aborted or corrupted, or the uninstallation is not successful, for reasons related to the WCCProxy component.
4. When you want to install a fresh copy of WEBES or ISEE and you have observed problems that could be caused by prior installation or uninstallation failures.

This document describes the Clean-up utility for the following platforms:

- Windows_Pentium
- Windows_Itanium
- HPUX_PARISC
- HPUX_Itanium
- Linux_Pentium
- OpenVMS_Alpha
- OpenVMS_Itanium



1.2 Options available for the Clean-up utility

The Clean-up utility is available with a 'silent' option. When you provide the 'silent' option, the Clean-up utility executes without prompting you for any inputs. [Refer to section 1.7 Behavior of the Clean-up utility with the 'silent' option.](#)

Upon execution, the Clean-up utility checks the WEBES version and the WCCProxy version and processes associated with both.

The Clean-up utility kills all the WEBES and WCCProxy processes before removing their respective files. It prompts you before starting the Clean-up. It may prompt you again if the Clean-up detects certain other situations requiring your attention before continuing, such as ISEE issues described in [section 1.8.](#)

1.3 Execution of the Clean-up utility

To start the Clean-up utility, do the following:

For Windows_Pentium:

Download the 'WebesClean_Windows_Pentium.zip' file

Extract the contents to a local directory

Go to the command prompt and execute

```
webesclean_Win_32_BL1.exe
```

For Windows_Itanium:

Download the 'WebesClean_Windows_Itanium.zip' file

Extract the contents to a local directory

Go to the command prompt and execute

```
webesclean_Win_I64_BL1.exe
```

For HPUX_PARISC:

Execute the following shell script file, that has been provided by HP Customer Support:

```
webesclean_hpux_parisc_v50_b11.sh
```



For HPUX_Itanium:

Execute the following shell script file, that has been provided by HP Customer Support:

```
webesclean_hpux_itanium_v50_b11.sh
```

For Linux_Pentium:

Execute the following shell script file, that has been provided by HP Customer Support:

```
webesclean_linux_32_v50_b11.sh
```

Note: See section 1.5 'Execution procedure for all UNIX platforms' to run the script for HPUX_PARISC, HPUX_Itanium and Linux_Pentium.

For OpenVMS_Alpha:

Execute the following '.com' DCL script file that has been provided by HP Customer Support:

```
$ @WEBESCLEAN_OVMS_ALPHA_V50_BL1
```

The Clean-up utility for WEBES (OpenVMS Alpha) is supported on standalone and cluster systems. For cluster systems, execute the Clean-up utility from every Alpha node of the cluster where WEBES may have been installed at any earlier point of time.

For some older versions of WEBES, especially 4.0, the native PCSI VMS software encounters problems during the uninstallation process. If this occurs, you may see a message similar to the following:

```
Terminating is strongly recommended. Do you want to terminate?  
[YES]
```

If you are prompted with such a message, it is recommended that you respond with a 'No', which allows the Clean-up script to proceed to remove WEBES.

For OpenVMS_Itanium:

Execute the following '.com' DCL script file, that has been provided by HP Customer Support:

```
$ @WEBESCLEAN_OVMS_I64_V50_BL1
```



The Clean-up utility for WEBES (OpenVMS Itanium) is supported on standalone and cluster systems. For cluster systems, execute the Clean-up utility from every Itanium node of the cluster where WEBES may have been installed at any earlier point of time.

1.4 Execution procedures for all UNIX platforms

The Clean-up utility does not have execute permissions when it is fetched from the FTP location. You have to explicitly change the permissions **by using 'chmod' command** and then execute the script. This is applicable for **HPUX_Itanium, Linux_Pentium and HPUX_PARISC**.

```
Usage: chmod 755 <file_name>
Eg: chmod 755 webesclean_linux_32_v50_b11.sh
```

You can then execute the script by typing the script name at the shell prompt. The script must be in a directory on your PATH, or you can provide an absolute or relative path to the script, as shown in the HPUX_PARISC examples below, that assumes you have saved the script to the /usr/local/bin directory:

```
# /usr/local/bin/webesclean_hpux_parisc_v50_b11.sh
(or)
# cd /usr/local/bin
# ./webesclean_hpux_v50_b11.sh
```

1.5 Behavior of the Clean-up utility when a higher version of WEBES is installed

If the Clean-up detects that the installed version of WEBES is later than a version of WEBES that the Clean-up utility can handle, the following confirmatory message is displayed:

```
"WEBES version <Higher version number> is currently installed. The
Clean-up utility is only capable of cleaning up WEBES (v4.0
through v5.0). Please obtain a later version of the Clean-up
utility from HP to clean up your current WEBES.
Continue? (Y/[N])"
```

Further action is taken based on your input. If you select the default option 'No', the Clean-up utility exits without removing WEBES and WCCProxy. If you select 'Yes', the script will continue as described in [Section 1.6](#).

When you provide the 'silent' option, if the Clean-up utility detects that the installed version of WEBES is higher than the version of WEBES that the Clean-up utility can



handle, the following warning message is displayed on the console and the Clean-up script continues as described in [Section 1.7](#):

```
"WEBES version <Higher version number> is currently installed. The
Clean-up utility is only capable of cleaning up WEBES (v4.0
through v5.0). Please obtain a later version of the Clean-up
utility from HP to clean up your current WEBES."
```

1.6 Behavior of the Clean-up utility for all platforms

When you execute the above platform specific commands, the following confirmatory message is displayed on your system to confirm the removal of WEBES.

```
"The WEBES Cleanup will kill all running WEBES and WCCProxy
processes, and then delete all files and system entries relating
to WEBES (v4.0 through v5.0) and WCCProxy (v1.0 through v2.0). If
a later version of WEBES or WCCProxy is installed, it may not be
fully cleaned up. Contact HP Support for a later version of the
WEBES Cleanup utility in this case. Continue? (Y/[N])"
```

Further action is taken based on your input. If you select the default option 'No', the Clean-up utility exits without removing WEBES and WCCProxy. If you select 'Yes', WEBES and WCCProxy is removed from your system with all the files, directories, and system entries created as a part of WEBES installation.



1.7 Behavior of the Clean-up utility with the 'silent' option

When you provide the 'silent' option, the Clean-up utility does not prompt for any inputs. To use the Clean-up utility with the 'silent' option, run the following platform specific commands:

For Windows Pentium:

```
webesclean_Win_32_b11.exe silent
```

For Windows Itanium:

```
webesclean_Win_I64_b11.exe silent
```

For HPUX_PARISC:

```
webesclean_hpux_parisc_v50_b11.sh silent
```

For HPUX_Itanium:

```
webesclean_hpux_itanium_v50_b11.sh silent
```

For Linux_Pentium:

```
webesclean_linux_32_v50_b11.sh silent
```

For OpenVMS_Alpha:

```
$ @WEBESCLEAN_OVMS_ALPHA_V50_BL1 silent
```

For OpenVMS_Itanium:

```
$ @WEBESCLEAN_OVMS_I64_V50_BL1 silent
```

Upon execution of the command, the Clean-up utility removes WEBES and WCCProxy with the following warning message displayed on the console:

```
"The WEBES Cleanup will kill all running WEBES and WCCProxy processes, and then delete all files and system entries relating to WEBES (v4.0 through v5.0) and WCCProxy (v1.0 through v2.0). If a later version of WEBES or WCCProxy is installed, it may not be fully cleaned up. Contact HP Support for a later version of the WEBES Cleanup utility in this case."
```



1.8 Behavior of the Clean-up utility when ISEE is installed

If ISEE is installed on your system, it is highly recommended to uninstall ISEE before executing the WEBES Clean-up utility. If you do not follow this procedure, any future instance of WEBES or ISEE uninstallation may uninstall WCCProxy as well, even though it is still needed by the other installed application. The Clean-up utility prompts you with the following confirmatory message to continue with the Clean-up script:

```
"The ISEE Client is installed on this system. ISEE requires WCCProxy, which the WEBES cleanup script will be wiping out. ISEE will no longer function without WCCProxy.
```

```
If you install WEBES (which also contains WCCProxy) immediately after running this cleanup, then ISEE will again function correctly. In this case, answer Yes to the following question.
```

```
If you do not intend to install WEBES after running this cleanup, then it is highly recommended that you answer No to the following question to abort this cleanup, then uninstall the ISEE client, then re-run this cleanup, then re-install the ISEE client."
```

```
Continue with WEBES cleanup, disabling ISEE functionality?  
(Y/[N])"
```

Further action is taken based on your input. If you select the default option 'No', the Clean-up utility exits without removing WEBES and WCCProxy. If you select 'Yes', both WEBES and WCCProxy is removed from the system. The files, directories and system entries (such as Windows Registry items or VMS logicals) related to ISEE are however not removed.

1.9 Behavior of the Clean-up utility with the 'silent' option when ISEE is installed

If ISEE is installed on your system, it is highly recommended to uninstall ISEE before executing the WEBES Clean-up utility. If you do not follow this procedure, any future instance of WEBES or ISEE uninstallation may uninstall WCCProxy as well, even though it is still needed by the other installed application. If you provide the 'silent' option to the Clean-up utility when ISEE is installed, the Clean-up utility displays the following warning message and removes WEBES and WCCProxy. The files, directories and system entries (such as Windows Registry items or VMS logicals) related to ISEE are however not removed.



"The WEBES Cleanup will kill all running WCCProxy processes, and then delete all files and system entries relating to WCCProxy (v1.0 through v2.0). If a later version of WCCProxy is installed, it may not be fully cleaned up. Contact HP Support for a later version of the WEBES Cleanup utility in this case.

The ISEE Client is installed on this system. ISEE requires WCCProxy, which the WEBES cleanup script will be wiping out. ISEE will no longer function without WCCProxy.

If you install WEBES (which also contains WCCProxy) immediately after running this cleanup, then ISEE will again function correctly."